

# The English Express IITM: Speaking Better English

This is a 2-day intensive programme for corporate and government employees who require English speaking skills. It is the second part of the 3-part *The English Express*<sup>TM</sup> English Programmes and can be conducted as a stand-alone programme.

#### Course Objective

Many people have a poor command of the English language because they suffer from English phobia. Their fear of the English language traps them in a negative reinforcing cycle that offers no way out. The objective of this programme is to break the negative reinforcing cycle and start a positive reinforcing cycle by encouraging participants to speak in English regardless of grammar, pronunciation and vocabulary mistakes. In *The English Express I*<sup>TM</sup>, the participants learned to overcome the fear of the English language by making a commitment to speak English boldly. In the current programme, they will take another step in this direction. They will also brush up on more advanced grammar. At the end of the programme, the participants will be able to communicate even better in English.



Negative Reinforcing Cycle

#### Course Methodology

This programme employs adult learning techniques which include active learning strategies to facilitate understanding and retention. Participants will spend 80% of the time in individual or group activities which allow them to learn, develop and practise English language skills. A pre-test and a post-test (on grammar) are administered to gauge the participants' retention. A simple workbook is used to facilitate the programme. The number of participants is limited to 15 to ensure personal attention for each participant.

## Course Syllabus

Module 1  Recapitulation – presenting a speech on a free or given topic while recapping on stuff learned earlier	Module 2  Present Perfect Tense – the use of the present perfect tense to describe a past action with lasting results e.g. I <u>have visited</u> Singapore
Module 3  Present Perfect Continuous Tense – the use of the present perfect continuous tense to describe an action which began in the past and continues to the present e.g. I <u>have been dating</u> Angela since 2008	Module 4  Office Interactions II – common words and useful phrases to use in office conversations, meetings and presentations (advanced)
Module 5  Past Perfect & Past Perfect Continuous Tense – the use of the past perfect tense to describe an action which continued for some time in the past but did not continue into the present e.g. Ali <u>had</u> worked at Microsoft, and the use of the past perfect continuous tense to describe a past action which was happening before another past action e.g. I <u>had been</u> waiting there for more than 2 hours when she finally arrived	Module 6 Customer Interactions II – common words and phrases to use in conversations with customers (advanced)
Module 7 Pronunciation Skills – commonly mispronounced words in English, short cuts to sounding better immediately	Module 8 Meeting Simulation – role-play of a full meeting situation

### Course Timetable

Time	1 <sup>st</sup> Day	2 <sup>nd</sup> Day
9.00-10.45 a.m.	Pre-test	Past Perfect & Past Perfect
	Recapitulation (M1)	Continuous Tense (M5)
	Individual Practice	Exercises
10.45-11.00 a.m.	Tea Break	
11.00 a.m12.45 p.m.	Present Perfect Tense (M2)	Customer Interactions II (M6)
	Exercises	Role-play
12.45-1.45 p.m.	Lunch	
1.45-3.15 p.m.	Present Perfect Continuous Tense	Pronunciation Skills (M7)
	(M3)	Individual Practice
	Exercises	
3.15-3.30 p.m.	Tea Break	
3.30-5.00 p.m.	Office Interactions II (M4)	Meeting Simulation (M8)
	Role-play	Role-play
		Post-test

We are also able to tailor *The English Express II*<sup>TM</sup> programme to the specific needs of your organization. Please contact our training consultant for an appointment.